

NEWS

from Metropolitan Utilities District, your customer-owned utility

Gas, Water Emergencies 24/7: 402.554.7777
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Email: customer_service@mudnebr.com
Website: mudomaha.com

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M.U.D. JOINS NEXTDOOR

Hello neighbor! M.U.D. joined Nextdoor as a public agency October 5. We plan to use the social media platform to reach more than 200,000 Nextdoor members in 707 neighborhoods across the metro Omaha area.

Members will receive timely and targeted notifications about planned and unplanned outages, infrastructure replacement work and other M.U.D. projects affecting neighborhoods.

Nextdoor also provides an opportunity for members to ask questions, provide feedback and learn about upcoming events.

If you don't have a Nextdoor account, visit [nextdoor.com](https://www.nextdoor.com) and verify your address to join your neighborhood. Once you become a verified resident and Nextdoor member, you will automatically be subscribed to the Metropolitan Utilities District page under Public Agencies.

In addition to Nextdoor, M.U.D. will continue to post unplanned service outages and other alerts on Twitter. You can follow M.U.D. at twitter.com/mudomahane.

FINANCIALLY IMPACTED BY COVID-19?

APPLY TODAY FOR \$750 IN UTILITY ASSISTANCE RELIEF

COVID-19 has impacted many families, but there is assistance available. If you experienced a financial impact as a result of COVID-19, you can apply for CARES Act funds to help pay your gas and water bill.

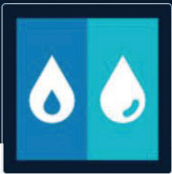
Current charges, as well as past due balances, are eligible for these funds. In addition, you may apply monthly until the maximum amount has been reached.

Funds are distributed as a grant, so the money does not have to be paid back. There is more than \$1 million available, so apply today.

Go to mudomaha.com/covid19relief for the details.

If you do not meet the eligibility guidelines for CARES Act assistance and need help, please visit our website for more information about the M.U.D. Home Fund.

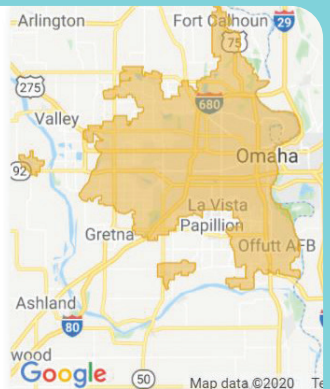
nextdoor



**METROPOLITAN
UTILITIES DISTRICT**

Metropolitan Utilities District

The mission of Metropolitan Utilities District, headquartered in Omaha, Nebraska, is to provide safe, reliable and cost-effective natural gas and water services to our community. M.U.D. is governed by a board of seven directors, elected by our
[See more...](#)



**Metropolitan Utilities
District**
206,554 members



HomeServe®

EXTERIOR WATER SERVICE LINE COVERAGE FROM HOMESERVE

HomeServe USA, an independent provider of home repair service solutions, is offering M.U.D. residential water homeowners an optional coverage plan to help protect your exterior water service line at a preferred price.

Benefit of purchasing coverage

Homeowners are responsible for the water service line from the water main into the home. Repairs to these exterior water service lines damaged from normal wear and tear aren't usually covered by homeowners insurance, and a plan from HomeServe helps protect you from expensive repairs caused by normal wear and tear.

HomeServe works as a "one stop shop" to alleviate the stress that comes from finding a

contractor, getting bids and paying the final bill, up to the benefit amount.

Get peace of mind for \$4.49 a month

Purchasing a plan is completely optional, and we encourage homeowners to research the program's benefits before enrolling. Please consider your situation, including the age of your home, the age and material of the water service line and your ability to pay for this coverage.

For details, visit mudomaha.com/homeserve or call HomeServe at 1.833.805.6754.

Coverage subject to eligibility requirements, exclusions and terms and conditions. See site or call for information. To opt out of future mailings, call HomeServe at 1.833.805.6754 and select Option 2.

UPGRADE TO NATURAL GAS AND CASH IN.

Purchase a new, environmentally-friendly natural gas dryer or range and M.U.D. will give you a \$200 rebate. Visit the link below to learn more about the benefits of natural gas appliances.

 mudomaha.com/rebates

DID YOU KNOW?

Natural gas appliances are 3x more cost-efficient than electric.

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