

hotline available 365 days a year to schedule a repair.

This protection is available for eligible <<Serv_City>> homeowners.

ervice calls annually for covered repairs guarantee

| | June 1 Starte | | |
|-----------------|----------------|-----------------|--------------------|
| Benefit Amount: | Up to \$10,000 | per service cal | l with multiple se |
| | 30-dav wait pe | riod includes a | money-back qua |

| Benefit Amount: | Up to \$10,000 per service call 30-day wait period includes a r |
|-----------------|--------------------------------------------------------------------|
| Monthly Rate: | \$4.49 |

the homeowner. Your property at <<Serv_Address1_xxxxxx>> is not covered with Exterior Water Service Line Coverage from HomeServe. This water line buried underground is subjected to changing soil conditions, ground shifting and corrosion, which may

Many homeowners are not aware that repairs to the exterior water line that runs on their property are the responsibility of

Information Regarding Your Exterior Water Line

cause a sudden breakdown, leaving you responsible for the cost of repair or replacement. Replacement of this line can be

expensive—costing you thousands of dollars in unforeseen expenses—which may burden finances.

Metropolitan Utilities District has selected HomeServe*, an independent company that offers its eligible customers protection for repairs to their water line. This program provides repair coverage for your water line with no deductible and a 24-hour



understand the coverage limitations and exclusions. package and confirm I am the homeowner, meet all other eligibility requirements, and our homepage at www.homeserve.com. I agree I have read the coverage details in this payments, by calling 1-833-805-6754 or visiting www.homeserve.com. Your Data: See this contract any time at no additional cost, without obligation to make future plan the then-current renewal price, plus any applicable taxes, unless I cancel. I can cancel

Card Number: ASIV IZCOAE Exp. Date:

homeowner, meet all other eligibility requirements, and understand

have read the coverage details in this package and confirm I am the Your Data: See our homepage at www.homeserve.com. I agree I

PLEASE MAKE PAYABLE TO HOMESERVE

the coverage limitations and exclusions.

ANNUAL CHECK OR MONEY ORDER

time at no additional cost by calling 1-833-805-6754 or visiting www.homeserve.com. then-current renewal price unless I cancel or fail to pay. I can cancel this contract any et based on an annual contract and will be automatically renewed annually at the \$53.88 for Exterior Water Service Line Coverage. I understand this optional coverage I have enclosed my signed and dated check or money order for my annual payment of

375° I

52"

Signature (required)

Signature (required)

2504SZJL8486ANEZ

<<Serv_Address1_xxxxxx>> **Property Address:** <<Serv_Address2_xxxxxx>>

City: <<Serv_City>>

Dear <<Sample A. Sample>>,

— Important —

Take action to help protect your exterior water line. Complete and return the enclosed form or call HomeServe at 1-833-805-6754 to accept this optional coverage. For fastest processing, please visit www.PlansMUDomaha.com and enter Offer Code: DM2504A.

Please respond before << Month x, xxxx>>.

To opt out of future mailings, please contact HomeServe at 1-833-805-6754 and select Option 2.

*HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 45 Glover Avenue, 6th Floor, Norwalk, CT 06850, is an *independent company separate from the Metropolitan Utilities District* and offers this optional service plan as an authorized representative of the service contract provider, National Home Repair Warranty, Inc., 59 Maiden Lane, 43rd Floor, New York, NY 10038. Your choice of whether to purchase this service plan will not affect the price, availability or terms of service from the Metropolitan Utilities District. Metropolitan Utilities District and HomeServe entered into a commercial agreement to introduce these plans to Metropolitan Utilities District's customers. See alignibility entered into a commercial agreement to introduce these plans to Metropolitan Utilities District's customers. See eligibility requirements and coverage limitations in this package.

Most basic homeowners insurance policies do not cover repair or replacement due to normal wear and tear of the exterior water

Important Questions & Answers

What am I responsible for?

As a homeowner, you are responsible for the exterior water service line on your property.

Replace water service line (26-100 ft.) **\$3,039**

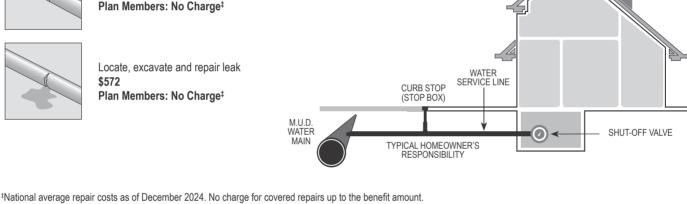
Does my homeowners insurance cover this?

full Terms and Conditions with complete coverage and exclusion details prior to enrolling by calling 1-833-805-6754 or going to www.PlansMUDomaha.com. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions.

When can I make a service call?

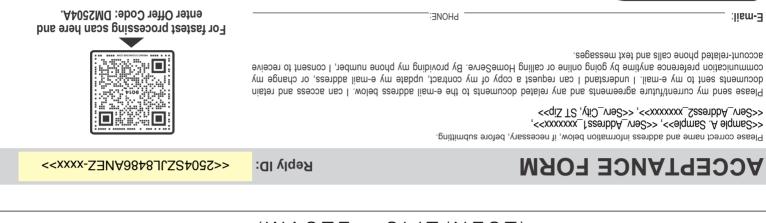
and enter Offer Code: DM2504A or call HomeServe at 1-833-805-6754.

Please complete and return the Acceptance Form today. Visit www.PlansMUDomaha.com



Now it's easy to avoid the frustration and cost of unexpected repairs

(WASTE - SLIT/NEST)



PAY (see back of letter)

Payment Schedule: 34.49 per month

🗌 \$23.88 per year Tatra per quarter

2504SZJL8486ANEZ By signing below, I authorize HomeServe to use account information from the enclosed check to make electronic fund transfers to automatically

understand the coverage limitations and exclusions. www.homeserve.com. I agree I have read the coverage details in this package and contirm I am the homeowner, meet all other eligibility requirements, and cost, without obligation to make future plan payments, by calling 1-833-805-6754 or visiting www.homeserve.com. Your Data: See our homepage at payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel. I can cancel this contract any time at no additional to differ by more than 10%. I understand this optional coverage is based on an annual contract and will be automatically renewed annually on the same payment, instead of deposited as a paper check. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount connection with my payments for Exterior Water Service Line Coverage. I understand my check will be converted to an electronic debit for my first initiate my tirst and tuture debits, plus any applicable taxes, to my bank account at the trequency and amount specified in the Payment Schedule in

(beniupen) enuited)

service line

Who is eligible for coverage?

To be eligible, you must own both the residential single structure and the land it is located on. You are not eligible if your home is a recreational vehicle or otherwise intended to be moved; your property is used for commercial purposes; you know of any current problems with your exterior water service line before enrollment; or your entire exterior water service line is shared with a 3rd party or covered by a homeowners' association or the like. In IA, properties with more than 4 dwelling units are not eligible.

What should I know about this coverage?

What's covered: Coverage provides, up to the applicable benefit limit, to repair or replace an exterior water service line that has experienced an operational failure, for which you have sole responsibility, from your utility's responsibility or external wall of your well casing to the water meter or main shut-off valve inside your home that is damaged due to normal wear and tear, not accident or negligence. Repair or replacement of non-functioning stop boxes, shut-off valves, pressure reducing valves and backflow prevention devices is also covered.

Not covered: Frozen lines, branch lines, any tanks or appliances and damage from accidents, negligence or otherwise caused by you, others, wildlife or unusual circumstances. Costs on covered repairs may exceed the benefit limit, in which case you pay the difference between the cost and the benefit limit. Additional exclusions apply. See

Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period.

What is the cancellation policy?

Cancel any time by calling HomeServe at 1-833-805-6754 or visiting www.homeserve.com. If you cancel within 30 days of your start date, you will get a full refund (less claims paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less claims paid, where applicable).

What is the term of my service agreement?

The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms.

What is E-Z Pay?

E-Z Pay is a paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

Who is HomeServe?

HomeServe is an independent company, separate from Metropolitan Utilities District. If you would prefer not to receive solicitations from HomeServe, please call 1-833-805-6754.