

This protection is available for eligible <<Serv\_City\_xx>> homeowners. **Benefit Amount:** 

24-hour hotline available 365 days a year to schedule a repair.

Up to \$10,000 per service call with multiple calls annually for covered sewer/septic line repairs Up to \$5,000 annually/\$2,500 per service call (2 calls/year) for covered interior plumbing and

Your sewer/septic and interior plumbing and drainage lines may weaken and break over time due to damage caused by normal wear and tear, including aging, which may cause a breakdown, leaving you responsible for the cost of repair or replacement. Replacement of a sewer/septic line can be expensive-costing you thousands of dollars in unforeseen expenses-which may burden finances.

HomeServe is offering eligible homeowners protection for repairs to their sewer/septic or plumbing and drainage lines. These programs provide repair coverage for your sewer/septic and plumbing and drainage lines with no deductible and a

Many homeowners are not aware that repairs to the exterior sewer/septic and interior plumbing and drainage lines are the responsibility of the owner. Your property at <<Serv\_Address1\_xxxxxxx>> is not covered with Exterior Sewer/Septic Line Plus Coverage or Interior Plumbing and Drainage System Coverage from HomeServe.

# and Interior Plumbing and Drainage Lines — Dear <<Sample A. Sample\_xxxxx>>,

Information Regarding Your Exterior Sewer/Septic

<<MR. SAMPLE A SAMPLE>> <<MAIL\_ADDRESS1\_XXXXXXX>> <<MAIL\_ADDRESS2\_XXXXXXX>> <<MAIL\_CITY, ST ZIP>>

**Response Requested** 

HomeServe

**Current Coverage:** <<Product\_Name\_xxxxxxx>>

**Recommended Coverage:** Exterior Sewer/Septic Line Plus Coverage and Interior Plumbing and Drainage System Coverage

Date:

Response

Requested:

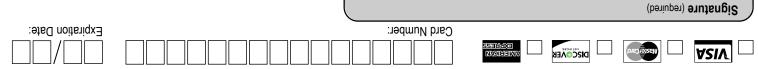
(WASTE - SLIT/NEST)

# CREDIT/DEBIT CARD

<<X/X/XX>>

Within 30 Days

requirements, and understand the coverage limitations and exclusions. our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility any time at no additional cost, without obligation to make future plan payments, by calling 1-833-397-0296 or visiting www.homeserve.com. Your Data: See annually on the same payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel. I can cancel this contract(s) preauthorized amount to differ by more than 10%. I understand this optional plan(s) is based on an amoual contract and will be automatically renewed card at the frequency and amount specified in the Payment Schedule. HomeServe will only notify me if the applicable tax rate changes, causing the By signing below, I authorize HomeServe to charge my first and future payments, plus any applicable taxes, for the plan(s) selected to my credit/debit



# ANNUAL CHECK OR MONEY ORDER

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PLEASE MAKE PAYABLE TO HOMESERVE details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions. cost by calling 1-833-397-0296 or visiting www.homeserve.com. Your Data: See our homepage at www.homeserve.com. I agree I have read the coverage will be automatically renewed annually at the then-current renewal price, unless I cancel or fail to pay. I can cancel this contract(s) any time at no additional I have enclosed my signed and dated check or money order for the plan(s) selected. <u>I understand this optional plan(s) is based on an annual contract and</u>

Signature (required)



enter Offer Code: DM2504A. For fastest processing scan here and

2504\_JLU\_BPH\_SSLIPD

2504XJLUxxxxANEZ

~<shotiteM>>

— Important —	
City:	< <serv_city_xx>&gt;</serv_city_xx>
Topeny Address.	< <serv_address2_xxxxxx>&gt;</serv_address2_xxxxxx>
Property Address:	< <serv address1="" xxxxxx="">&gt;</serv>
Enhanced Restoration:	Up to \$1,000 to restore your landscaping disturbed by a covered exterior sewer/septic line repair
	30-day wait includes a money-back guarantee for both

Take action to help protect the lines on your property and in your home. Choose protection starting for as little as \$8.99 per month to help protect you from the high cost of repairs. Complete and return the enclosed form or call HomeServe at 1-833-397-0296 to accept this optional coverage. For fastest processing, please visit www.PlansforOmaha.com and enter Offer Code: DM2504A.

Please respond before << Month x, xxxx>>.

HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 45 Glover Avenue, 6th Floor, Norwalk, CT 06850, is an independent company separate from your local utility or community and offers this optional service plan as an authorized representative of the service contract provider, National Home Repair Warranty, Inc., 59 Maiden Lane, 43rd Floor, New York, NY 10038. See eligibility requirements and coverage limitations in this package.

Who is eligible for coverage?

grinder pumps, branch lines, replacement of any artificial grass or plants, restoration to water structures, pastures or wooded areas. Additional exclusions apply. Interior Plumbing and Drainage System Coverage: Non-conforming drain lines; appliances, fittings or fixtures, vent stacks, pressure reducing valves, backflow prevention devices, fire suppression and other sprinkler systems, irrigation systems, distribution piping such as for radiators and heating systems, condensate drain lines for cooling systems, pumps, or grinders; frozen pipes. Additional exclusions apply. Costs on covered repairs may exceed the benefit limit, in which case you pay the difference between the cost and the benefit limit. See full Terms and Conditions with complete coverage and exclusion details

Sewer Line

Typical Homeowner's Responsibility

# **Important Questions & Answers**

Coverage also includes the septic line, from the external wall of your home up to the point of connection to the septic tank on your property.

\*National average repair costs as of December 2024. No charge for covered repairs up to the benefit amount (max 2 calls/year for interior plumbing and drainage line repairs).

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As a homeowner, you are responsible for the exterior sewer/septic line on your property and the interior plumbing and drainage lines in your home.

# Does my homeowners insurance cover this?

Most basic homeowners insurance policies do not cover repair or replacement due to normal wear and tear of the exterior sewer/septic and interior plumbing and drainage lines.

To be eligible, you must own the residential single structure. For exterior

Please complete and return the Acceptance Form today. Visit www.PlansforOmaha.com and enter Offer Code: DM2504A or call HomeServe at 1-833-397-0296.

## What am I responsible for?

# **MAO7 30NAT930A**

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Interior Plumbing

& Drainage Lines

Please correct name and address intormation below, it necessary, before submitting.

Please refer to applicable Reply ID(s) below

# PLEASE REPLY BY: <<x/x/x/x>>

Replace sewer/septic line (26-75 ft.) \$6,633

Plan Members: No Charget

Leaking supply pipe to hot water heater \$318

Leaking wax seal \$218

Plan Members: No Charge<sup>‡</sup>

Plan Members: No Charge<sup>‡</sup>

Septic/collection tanks, leaching fields and grinder pumps are not covered.

Reply ID:

97.632\$

\$21.98

<<Sample A. Sample, Serv\_Address1\_xxxxxx, Serv\_Address2\_xxxxxx, Serv\_City, ST Zip>>

**Property Boundary** 

Please send my current/future agreements and any related documents to the e-mail address below. I can access and retain documents sent to my e-mail. I understand I can request a copy

account-related phone calls and text messages. of my contract, update my e-mail address, or change my communication preference anytime by going online or calling HomeServe. By providing my phone number, I consent to receive

(WASTE - SLIT/NEST)

Now it's easy to avoid the frustration and cost of unexpected repairs

Sewer Main

Keply ID:<<MC4-2504XJLU8492ANEC-xxxx>> SCHEDULE Reply ID:<<MC1-2504XJLU8484ANEZ-xxxx>> Reply ID:<<MC2-2504XJLU8492ANEZ-xxxx>> TNAMYA9 Reply ID:<<MC3-2504XJLU8484ANEC-xxxx>> System Coverage -9R--<u>0</u>R-Plus Coverage System Coverage and Interior Plumbing and Drainage Interior Plumbing and Drainage Exterior Sewer/Septic Line Exterior Sewer/Septic Line Plus Coverage RECOMMENDED CHECK ONE BOX BELOW 1. Choose Your Protection Plan(s) :# enod E-mail Address:

# 2. Choose Your Payment Method

homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions. www.homeserve.com. Your Data: See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the Let reference the model of the plants between the model of the plant of the plant of the plant of the plant of the plants of the plant s the plants of the p E-Z PAY (see back of letter). By signing below, I authorize HomeServe to use account information from the enclosed check to make electronic fund transfers to

88.701

66.8\$

Method must be selected for enrollment to be processed. DON'T FORGET: Plan(s) and Payment Schedule and Payment

SEE REVERSE FOR ADDITIONAL PAYMENT OPTIONS >

88.2518

\$15.99

YEARLY

**VIHTNOM** 

(beninpen) **BRUTANDIS** 

plans, you must also own the land the structure is located on. For interior plans, a unit within the structure may be eligible. You are not eligible if your home is a recreational vehicle or otherwise intended to be moved; your property is used for commercial purposes; you know of any current problems with your line(s) before enrollment; your entire line(s) is shared with a 3rd party or covered by a homeowners' association or the like; or your exterior sewer/septic line previously had roots removed or failed a smoke or dye test, camera inspection or any other proactive test without resolution. In IA, properties with more than 4 dwelling units are not eligible.

### What should I know about this coverage?

What's Coverage provides, up to the applicable benefit limit, to repair or replace the following that has experienced an operational failure, for which you have sole responsibility, that are damaged due to normal wear and tear, not accident or negligence. Exterior Sewer/Septic Line Plus Coverage: The sewer line from the external wall of your home up to your utility's responsibility or septic line from the external wall of your home up to the point of connection to the septic tank on your property, including branch drains from the point they exit the home to the point they re-enter the home, that is damaged due to normal wear and tear, not accident or negligence. Repair or replacement of non-functioning backflow prevention devices is also included. Restoration to your pavement, yard or landscaping disturbed as part of a covered repair is included. Interior Plumbing and Drainage System Coverage: The plumbing lines that carry fresh water throughout the inside of your home. Not Covered: Damage from accidents, negligence or otherwise caused by you, others, wildlife or unusual circumstances and the following product-specific exclusions: Exterior Sewer/Septic Line Plus Coverage: Non-conforming drain lines, septic/collection tanks, leaching fields,

prior to enrolling by calling 1-833-397-0296 or going to www.PlansforOmaha.com. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions.

### When can I make a service call?

Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period.

### What is the cancellation policy?

Cancel any time by calling HomeServe at 1-833-397-0296 or visiting www.homeserve.com. If you cancel within 30 days of your start date, you will get a full refund (less claims paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less claims paid, where applicable).

### What is the term of my service agreement?

The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms.

## What is E-Z Pay?

E-Z Pay is a paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

### Who is HomeServe?

HomeServe is an independent company, separate from your local utility or community. If you would prefer not to receive solicitations from HomeServe, please call 1-833-397-0296.