

HomeServe®

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U.S. POSTAGE
PAID
MAILED FROM
ZIP CODE 19612
PERMIT NO. 5003



To Be Opened By Addressee

SIGNATURE (required)

PLEASE MAKE PAYABLE TO HOMESERVE

I have enclosed my signed and dated check or money order for the plan(s) selected. I understand this optional plan(s) is based on an annual contract and will be automatically renewed annually at the then-current renewal price, unless I cancel or fail to pay. I can cancel this contract(s) any time at no additional cost by calling 1-833-397-0296 or visiting www.homeserve.com. Your Data: See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.

Annual Check or Money Order

Card Number: [input fields] Exp Date: [input fields]
 VISA AMEX MASTERCARD DISCOVER
SIGNATURE (required)

By signing below, I authorize HomeServe to charge my first and future payments, plus any applicable taxes, for the plan(s) selected to my credit/debit card at the frequency and amount specified in the Payment Schedule. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount to differ by more than 10%. I understand this optional plan(s) is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel. I can cancel this contract(s) any time at no additional cost, without obligation to make future plan payments, by calling 1-833-397-0296 or visiting www.homeserve.com. Your Data: See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.

Credit/Debit Card

(WASTE - SLIT/NEST)



For: <<Serv_City>> Homeowners

<<MR. SAMPLE A SAMPLE>>
<<MAIL_ADDRESS1>>
<<MAIL_ADDRESS2>>
<<MAIL_CITY, ST ZIP>>



Dear <<Sample_Sample>>,

This letter contains important information for <<Serv_City>> homeowners with exterior sewer/septic and interior plumbing lines. The exterior sewer/septic line carries wastewater away from your home, and is your responsibility. Interior plumbing and drainage lines circulate fresh water through, and eliminate wastewater from, your home and are also your responsibility.

As a homeowner, you are responsible for the repair or replacement of these lines if a breakdown occurs. Over time, your exterior and interior lines may deteriorate and break down.

Your exterior sewer/septic and interior lines are not protected against the cost of a breakdown with Exterior Sewer/Septic Line Plus Coverage or Interior Plumbing and Drainage System Coverage from HomeServe, an independent company. This protection provides eligible homeowners with up to \$10,000 per service call with multiple calls annually for covered sewer/septic line repairs, and up to \$5,000 annually with 2 service calls up to \$2,500 each for covered interior plumbing and drainage line repairs (30-day wait includes a money-back guarantee for both). Protection also includes up to \$1,000 to restore landscaping disturbed by a covered exterior sewer/septic line repair, including resetting bricks and stones, replacing sod, mulch, shrubs and trees, and repairing asphalt and concrete surfaces.

Exterior and interior line repairs can be complex and should be performed by a licensed contractor and not by a homeowner. Without this optional coverage, you could pay thousands of dollars in unexpected costs if your exterior sewer/septic line needs replacement. Starting for as little as \$8.99 per month, choose coverage to enjoy the peace of mind that comes with protection.



Important

Your response is necessary if you want to accept coverage. Please respond today by completing and returning the form or calling HomeServe at 1-833-397-0296.

For fastest processing, scan the QR code and enter Offer Code: DM2411A or visit www.PlansforOmaha.com.

Sincerely,

Andrew Wright

Andrew Wright
SVP, Customer Service
HomeServe USA Repair Management Corp.

SEE REVERSE FOR ADDITIONAL PAYMENT OPTIONS >

DON'T FORGET: Plans) and Payment Schedule and Payment Method must be selected for enrollment to be processed.

SIGNATURE (required)

E-Z PAY (see back of letter): By signing below, I authorize HomeServe to use account information from the enclosed check to make electronic fund transfers to automatically initiate my first and future debits, plus any applicable taxes, to my bank account at the frequency and amount specified in the Payment Schedule in connection with my payments for the plan(s) selected. I understand my check will be converted to an electronic debit for my first payment, instead of deposited as a paper check. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount to differ by more than 10%. *Understand this optional plan(s) is based on an annual contract and will be automatically renewed annually at the then-current renewal price, plus any applicable taxes. Unless I cancel, I can cancel this contract(s) any time at no additional cost, without obligation to make future plan payments, by calling 1-833-397-0296 or visiting www.homeserve.com. Your Data: See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.*

2. Choose Your Payment Method

PAYMENT SCHEDULE	MONTHLY	YEARLY
RECOMMENDED Exterior Sewer/Septic Line Plus Coverage and Interior Plumbing and Drainage System Coverage	<input type="checkbox"/> \$21.98 <input type="checkbox"/> \$263.76	<input type="checkbox"/> \$107.88 <input type="checkbox"/> \$155.88
Exterior Sewer/Septic Line Plus Coverage	<input type="checkbox"/> \$8.99	<input type="checkbox"/> \$12.99
Interior Plumbing and Drainage System Coverage	Reply ID: <<MC3-2411XJLU8484ANEC-xxxx>> Reply ID: <<MC4-2411XJLU8492ANEC-xxxx>>	Reply ID: <<MC1-2411XJLU8484ANEC-xxxx>> Reply ID: <<MC2-2411XJLU8492ANEC-xxxx>>

1. Choose Your Protection Plan(s)

PLEASE CONFIRM YOUR NAME AND ADDRESS BELOW AND MAKE ANY CHANGES IF NECESSARY. <<Mr. Sample A. Sample, Serv_Address1, Serv_Address2, Serv_City, ST Zip>> Please send my current/future agreements and any related documents to the e-mail address below. I can access and retain documents sent to my e-mail. I understand I can request a copy of my contract, update my e-mail address, or change my communication preference anytime by going online or calling HomeServe. By providing my phone number, I consent to receive account-related phone calls and text messages.

ACCEPTANCE FORM

Please complete the details and return this form in the postage-paid envelope provided. Reply ID: Please refer to applicable Reply ID(s) below

CHECK ONE BOX BELOW to select your plan(s) and payment schedule

(WASTE - SLIT/NEST)

Understanding Homeowner Responsibility

As a homeowner, you own the exterior sewer/septic and interior plumbing and drainage lines. You are responsible for the repair of these lines. If your lines break down, finding help may be difficult and time consuming.

Exterior and interior line breakdowns can be complicated and expensive to fix, requiring specialized equipment to locate and repair the lines.

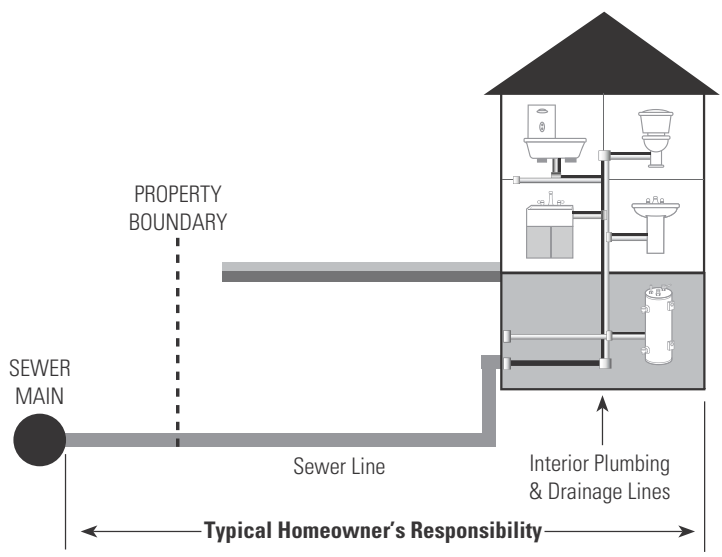
- Replace sewer/septic line (26–75 ft.) **\$5,754**
Plan Members: NO CHARGE[‡]

- Leaking supply pipe to hot water heater **\$284**
Plan Members: NO CHARGE[‡]

- Leaking wax seal **\$199**
Plan Members: NO CHARGE[‡]

[‡]National average repair costs as of January 2023. No charge for covered repairs up to the benefit amount (max 2 calls/year for interior plumbing and drainage line repairs).

Coverage also includes the septic line, from the external wall of your home up to the point of connection to the septic tank on your property. Septic/collection tanks, leaching fields and grinder pumps are not covered.



Complete and return the enclosed form or call HomeServe at 1-833-397-0296.
For fastest processing, scan the QR code and enter Offer Code: DM2411A, or visit www.PlansforOmaha.com.

Important Coverage Information: Eligibility: To be eligible, you must own the residential single structure. For exterior plans, you must also own the land the structure is located on. For interior plans, a unit within the structure may be eligible. You are not eligible if your home is a recreational vehicle or otherwise intended to be moved; your property is used for commercial purposes; you know of any current problems with your line(s) before enrollment; your entire line(s) is shared with a 3rd party or covered by a homeowners' association or the like; or your exterior sewer/septic line previously had roots removed or failed a smoke or dye test, camera inspection or any other proactive test without resolution. In IA, properties with more than 4 dwelling units are not eligible. **Benefit Details:** Coverage provides, up to the applicable benefit limit, to repair or replace the following that has experienced an operational failure, for which you have sole responsibility, that are damaged due to normal wear and tear, not accident or negligence. **Exterior Sewer/Septic Line Plus Coverage:** The sewer line from the external wall of your home up to your utility's responsibility, or septic line from the external wall of your home up to the point of connection to the septic tank on your property, including branch drains from the point they exit the home to the point they re-enter the home, that is damaged due to normal wear and tear, not accident or negligence. Repair or replacement of non-functioning backflow prevention devices is also included. Restoration to your pavement, yard or landscaping disturbed as part of a covered repair is included, up to the benefit limit. **Interior Plumbing and Drainage System Coverage:** The plumbing lines that carry fresh water throughout the inside of your home. **Not covered:** Damage from accidents, negligence or otherwise caused by you, others, wildlife or unusual circumstances and the following product-specific exclusions: **Exterior Sewer/Septic Line Plus Coverage:** Non-conforming drain lines, septic/collection tanks, leaching fields, grinder pumps, branch lines, replacement of any artificial grass or plants, restoration to water structures, pastures or wooded areas. Additional exclusions apply. **Interior Plumbing and Drainage System Coverage:** Non-conforming drain lines; appliances, fittings or fixtures, vent stacks, pressure reducing valves, backflow prevention devices, fire suppression and other sprinkler systems, irrigation systems, distribution piping such as for radiators and heating systems, condensate drain lines for cooling systems, pumps, or grinders; frozen pipes. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. Costs on covered repairs may exceed the benefit limit, in which case you pay the difference between the cost and the benefit limit. **Making a Service Call:** Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period. **Cancellation:** Cancel any time by calling HomeServe at 1-833-397-0296 or visiting www.homeserve.com. If you cancel within 30 days of your start date, you will get a full refund (less claims paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less claims paid, where applicable). **Renewal:** The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms. **See full Terms and Conditions** with complete coverage and exclusion details prior to enrolling by calling 1-833-397-0296 or going to www.PlansforOmaha.com. HomeServe is an independent company, separate from your local utility or community. If you would prefer not to receive solicitations from HomeServe, please call 1-833-397-0296.

E-Z Pay: A paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.