

HomeServe®

PRSRT STD
U.S. POSTAGE
PAID
MAILED FROM
ZIP CODE 19612
PERMIT NO. 5003



To Be Opened By Addressee

375- <<MatchbackID>> <<Mailcode>>-25

2411_JUL_SI_IPD 2411XJLU8492BNEZ

SIGNATURE (required)

I have enclosed my signed and dated check or money order for my annual payment of \$155.88 for Interior Plumbing and Drainage System Coverage. I understand this optional coverage is based on an annual contract and will be automatically renewed annually at the then-current renewal price unless I cancel or fail to pay. I can cancel this contract any time at no additional cost by calling 1-833-397-0296 or visiting www.homeserve.com.

Your Data: See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions. PLEASE MAKE PAYABLE TO HOMESERVE

Annual Check or Money Order

SIGNATURE (required)

By signing below, I authorize HomeServe to charge my first and future payments, plus any applicable taxes, for Interior Plumbing and Drainage System Coverage to my credit/debit card at the frequency and amount specified in the Payment Schedule. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount to differ by more than 10%. I understand this optional coverage is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel. I can cancel this contract any time at no additional cost, without obligation to make future plan payments, by calling 1-833-397-0296 or visiting www.homeserve.com. Your Data: See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.

Card Number: _____ Exp Date: _____

VISA AMEX MASTERCARD DISCOVER

Payment Schedule:
 \$12.99 per month
 \$38.97 per quarter
 \$155.88 per year

Credit/Debit Card

(WASTE - SLIT/NEST)



For: <<Serv_City>> Homeowners

<<MR. SAMPLE A SAMPLE>>
<<MAIL_ADDRESS1>>
<<MAIL_ADDRESS2>>
<<MAIL_CITY, ST ZIP>>
[Barcode]

<<Serv_City>>
Plumbing and Drainage
Line Information

Date <<XX/XX/XXXX>>

Please Respond Within 30 Days

Plan Member Since:
<<Member_YR>>

Recommended Coverage:
Interior Plumbing and Drainage
System Coverage

Dear <<Sample_Sample>>,

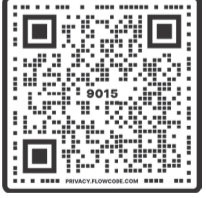
Recently we wrote to you about interior plumbing and drainage line coverage available to eligible <<Serv_City>> homeowners. Many have decided to accept this coverage and we'd like to provide you with another opportunity to do so.

This letter contains important information for <<Serv_City>> homeowners with interior plumbing and drainage lines. These lines circulate fresh water throughout your home, eliminate wastewater, and are your responsibility.

As a homeowner, you are responsible for the repair or replacement of these lines—basic homeowners insurance typically does not cover damage due to normal wear and tear. Over time, your interior plumbing and drainage lines may deteriorate and fail.

Your property is not protected against an interior line breakdown with Interior Plumbing and Drainage System Coverage from HomeServe, an independent company. This protection provides eligible homeowners up to \$5,000 annually with 2 service calls up to \$2,500 each for covered repairs (30-day wait period includes a money-back guarantee).

Interior plumbing and drainage line repairs can be complex and should be performed by a licensed plumber and not by a homeowner. Without this optional coverage, you could pay hundreds of dollars if your lines need repair. For only \$12.99 per month, you can enjoy the peace of mind that comes with protection.



Important

Your response is necessary if you want to accept coverage. Please respond today by completing and returning the form or calling HomeServe at 1-833-397-0296.

For fastest processing, scan the QR code and enter Offer Code: DM2411B or visit www.PlansforOmaha.com.

Sincerely,

Andrew Wright

Andrew Wright
SVP, Customer Service
HomeServe USA Repair Management Corp.

HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 601 Merritt 7, 6th Floor, Norwalk, CT 06851, is an independent company separate from your local utility or community and offers this optional service plan as an authorized representative of the service contract provider, National Home Repair Warranty, Inc., 59 Maiden Lane, 43rd Floor, New York, NY 10038. See eligibility requirements and coverage limitations in this package.

2411_JUL_SI_IPD 2411XJLU8492BNEZ

SIGNATURE (required)

By signing below, I authorize HomeServe to use account information from the enclosed check to make electronic fund transfers to automatically initiate my first and future debits, plus any applicable taxes, to my bank account at the frequency and amount specified in the Payment Schedule in connection with my payments for Interior Plumbing and Drainage System Coverage. I understand my check will be converted to an electronic debit for my first payment, instead of deposited as a paper check. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount to differ by more than 10%. *I understand this optional coverage is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel.* I can cancel this contract any time at no additional cost, without obligation to make future plan payments, by calling 1-833-397-0296 or visiting www.homeserve.com. *Your Data:* See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.

Payment Schedule: \$12.99 per month \$38.97 per quarter \$155.88 per year

E-Z Pay (see back of letter)

E-MAIL ADDRESS

PHONE NUMBER

Please send my current/future agreements and any related documents to the e-mail address below. I can access and retain documents sent to my e-mail. I understand I can request a copy of my contract, update my e-mail address, or change my communication preference anytime by going online or calling HomeServe. By providing my phone number, I consent to receive account-related phone calls and text messages.

<<Mr. Sample A. Sample, Serv_Address1, Serv_Address2, Serv_City, ST Zip>>

Property Owner

If you need to make any name or address corrections, please check this box and make changes below.

NAME

STREET ADDRESS

CITY ST ZIP

ACCEPTANCE FORM

Reply ID:

<<2411XJLU8492BNEZ-XXXX>>

Please complete the details and return this form in the postage-paid envelope provided.

(WASTE - SLIT/NEST)

Understanding Homeowner Responsibility

As a homeowner, you own the plumbing and drainage lines inside your home. You are responsible for the repair of this system. If it breaks down, finding help may be difficult and time-consuming.

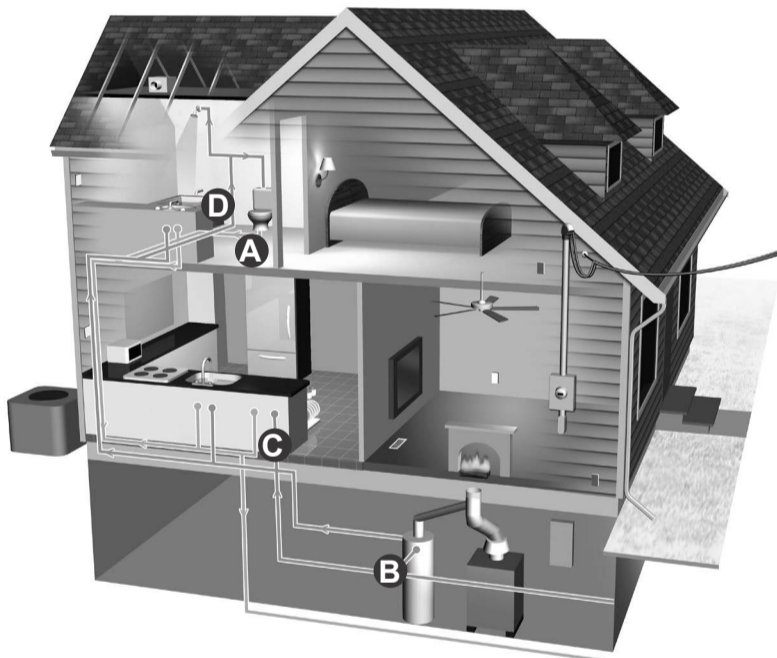
Interior plumbing and drainage breakdowns can be complicated and expensive to fix, often requiring a plumber to complete repairs.

- A** Leaking Wax Seal **\$199**
Plan Members: NO CHARGE[‡]

- B** Leaking Supply Pipe to Hot Water Heater **\$284**
Plan Members: NO CHARGE[‡]

- C** Repair/Replace Burst Interior Water Pipe (6-25 ft.) **\$269**
Plan Members: NO CHARGE[‡]

- D** Blocked Drain **\$221**
Plan Members: NO CHARGE[‡]



[‡]National average repair costs as of January 2023. No charge for covered repairs up to your service call benefit amount (max 2 calls/year).



Complete and return the enclosed form or call HomeServe at 1-833-397-0296.

For fastest processing, scan the QR code and enter Offer Code: DM2411B, or visit www.PlansforOmaha.com.

Important Coverage Information: **Eligibility:** To be eligible, you must own the residential single structure or a unit within a structure. You are not eligible if your home is a recreational vehicle or otherwise intended to be moved; your property is used for commercial purposes; you know of any current problems with your interior plumbing and drainage lines before enrollment; or your entire interior plumbing and drainage line is shared with a 3rd party or covered by a homeowners' association or the like. In IA, properties with more than 4 dwelling units are not eligible. **Benefit Details:** Coverage provides, up to the applicable benefit limit, to repair or replace the interior plumbing and drainage lines that have experienced an operational failure, for which you have sole responsibility, that are damaged due to normal wear and tear, not accident or negligence. **Not covered:** Non-conforming drain lines; appliances, fittings or fixtures, vent stacks, pressure reducing valves, backflow prevention devices, fire suppression and other sprinkler systems, irrigation systems, distribution piping such as for radiators and heating systems, condensate drain lines for cooling systems, pumps, or grinders, frozen pipes and damage from accidents, negligence or otherwise caused by you, others, wildlife or unusual circumstances. Costs on covered repairs may exceed the benefit limit, in which case you pay the difference between the cost and the benefit limit. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. **Making a Service Call:** Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period. **Cancellation:** Cancel any time by calling HomeServe at 1-833-397-0296 or visiting www.homeserve.com. If you cancel within 30 days of your start date, you will get a full refund (less claims paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less claims paid, where applicable). **Renewal:** The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms.

See full Terms and Conditions with complete coverage and exclusion details prior to enrolling by calling 1-833-397-0296 or going to www.PlansforOmaha.com. HomeServe is an independent company, separate from your local utility or community. If you would prefer not to receive solicitations from HomeServe, please call 1-833-397-0296.

E-Z Pay: A paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.