

September 2024

**Si desea más información
acerca este proyecto en
español, por favor llame al
402.554.6666**



GAS INFRASTRUCTURE REPLACEMENT

This project may require the replacement of your gas service line and meter to your home or business, all at no cost to you.

PROJECT TIMELINE

1

LOCATE UTILITIES AND COORDINATE NEW GAS METER LOCATION

A technician from M.U.D. will be marking utilities with flags and/or paint. For the safety of everyone, please do not remove these flags or markings. The technician will also be coordinating with you the location of the new gas service and meter to your home or business. All inside gas meters will be moved to the outside.

2

DIG EXCAVATIONS

Excavations of various sizes will be dug to expose the existing gas services in front of homes and businesses and on corner lots to assist with installing the new main and making final connections. The corner lot excavations will be large and remain until final connections are made at the end of the project and the old main is taken out of service.

3

INSTALL NEW GAS MAIN

The crew plans to bore (install) the new main underground and under driveways. If necessary, driveways may be impacted and will be restored.

4

RECONNECT SERVICES

Homes and businesses will be reconnected to the new main. This will include a temporary gas service interruption which typically lasts 4 hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., stove, water heater, furnace/boiler, etc.) Gas pilots will be relit by our technician after the interruption. You will be notified in advance of any planned service interruption.

5

ABANDON OLD MAIN AND TAKE OUT OF SERVICE

After gas main installation and service reconnection work is completed, the old gas mains will be cutoff and taken out of service. This will include one or more large excavations at various locations in the project area.

6

RESTORATION

Restore lawns, landscaping, sidewalks, driveways, and streets at the end of the project and/or as weather permits. Because we are approaching colder weather, some restoration will take place next Spring.

WHY

- Investing in your neighborhood by replacing the gas mains in your area.
- Part of M.U.D.'s Infrastructure Replacement Program.

WHEN AND HOW LONG

Work will begin soon however we are not able to give a specific start date due to unplanned delays such as weather, equipment, current projects, or emergencies. Project duration is several months.

TRAFFIC

Possible lane restrictions may exist. Parking on the street may be restricted. For the safety of everyone, please slow down when driving in the area.

APPOINTMENTS requiring access to your home or business

May require up to three (3) appointments. The first to coordinate the location of the new gas service and meter and the others to:

- reconnect your gas meter (M.U.D.)
- relight gas pilots in your home or business (M.U.D.)
- inspect sewer lateral service (Backlund Plumbing or Zoom Drain will contact you. The required inspection work is no cost to you.

You will be contacted in the upcoming future to schedule these appointments. We strive to work with your schedule and do what we can to find a time that is convenient for you.

IMPORTANT TO NOTE

Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. If you are not home, please watch for notifications on your door regarding appointments. We must have all gas services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation.

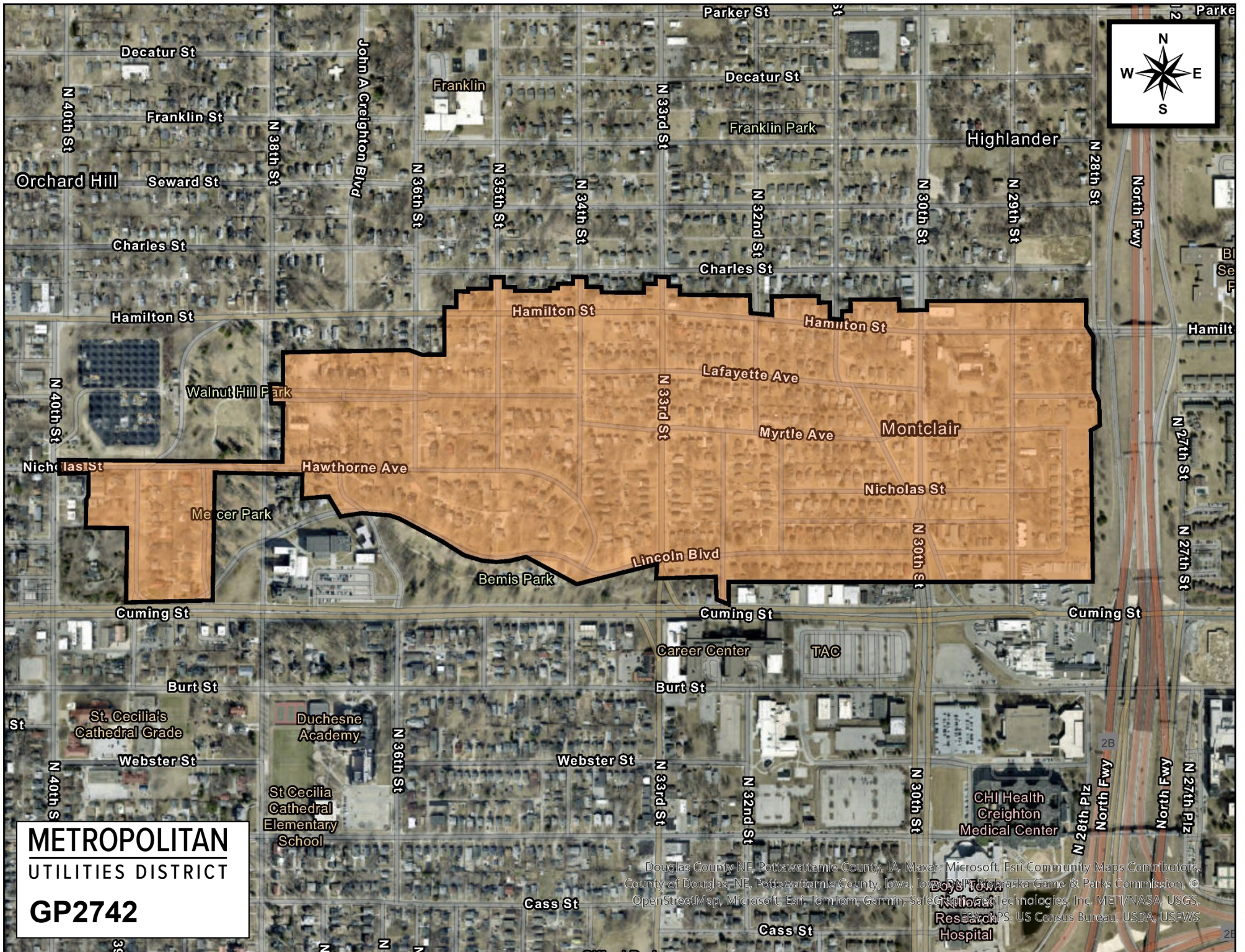


YOUR APPOINTMENT CONTACT
SR. CUSTOMER SERVICE TECHNICIAN
JEROD at 402.504.0857

Scan to watch a video on what to expect during an infrastructure replacement project.



Project questions and concerns may also be directed to:
Tina Gutschenritter 402.504.7770
or send an email to CustomerSuccessTeam@mudnebr.com



**METROPOLITAN
UTILITIES DISTRICT**

GP2742

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