

M.U.D. DEFAULT FEES

TURN ON or TURN OFF Charges

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| Regular, Read & Leave On, M.U.D. Tech comes out to read meters(s) | \$15.00 |
| Regular, Turn- On, Next Day M.U.D. Tech comes out to read and Turn-on | \$102.00 |
| Priority Service Turn-on Same Day — M.U.D. Tech come out to read and Turn-on | \$129.00 |
| Regular, Customer read, No M.U.D. Trip & No Pro-rate | \$15.00 |
| Pre-Authorized M.U.D. reads — Defaults | \$15.00 |
| Pre-Authorized-Owner reads | \$15.00 |
| Default Notification/Revert Letter Additional | \$2.00 |
| Unauthorized Turn on by customer/default | \$32.00 |

Apartment Ownership

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| Per Turn-on | \$102.00 |
| Maximum per apartment address | \$211.00 |
| Turn-on Charge, same day/next day CNP (Restore after non-payment) | \$75.00 |
| Damage to Gas/Water Meter Lock | \$58.00 |
| Monthly Manual Read Fee — New Customers electing not to have their meter changed to ERTS | \$25.00 |

REPEAT CGI (Could not get in) CHARGES

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| First trip, if CGI | No Charge |
| Second trip, if CGI | \$65.00 |
| Subsequent trip, if CGI - each additional trip | \$65.00 |

A customer will be billed a repeat CGI charge when a M.U.D. Tech did not get access on the first or second trip and ONLY when the M.U.D. Tech has met their appointment time within a four-hour time frame.

Water Stop Box Shut Off Requests

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|---|-------------------|
| Emergency turn off | No Charge |
| Customer's convenience turn on/turn off | \$102.00 |
| Turn on following emergency | \$102.00 |
| Locating Water Stop Box | T&M |
| Tracing out Waterlines-Commercial | T&M |
| | Minimum: \$122.00 |

For same day turn on for any other account other than for CNP (Restore after non-payment) accounts, it is \$129.00 and \$102.00 for the next day. If a default's tenant has been turned off for non-payment, the default evicts that tenant, and then wants the services turned back on into their name; it is \$129.00 for same day or and \$102.00 charge for next day as M.U.D. has to send out a technician to get into the property to restore the service(s).

If a customer is turned off for non-payment, the turn on fee is \$75.00 whether it is the same day or the next day.