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M.U.D. recommends customers flush plumbing lines when reopening buildings

April 29, 2020, Omaha, Neb.—To ensure water safety and quality, Metropolitan Utilities District encourages its customers to follow Centers for Disease Control and Prevention (CDC) recommendations to flush plumbing lines when reopening closed or vacant buildings.

The water M.U.D. provides in the mains in the street is fresh and constantly moving. However, when a building sits vacant, the fresh water in the mains does not make it into the building.

"As the water in the building sits unused, it will stagnate causing taste and odor problems as well as have the potential to grow harmful bacteria," said Chris Fox, director of water quality for M.U.D. "The best thing to do is flush the plumbing to bring fresh water from the main to the building."

Step-by-step flushing instructions are available on this FAQ list.

For more guidance on maintaining building plumbing, please visit the CDC website.

For updates on the District's response to COVID-19, visit www.mudomaha.com.

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About Metropolitan Utilities District: The mission of the Metropolitan Utilities District, headquartered in Omaha, Nebraska, is to provide safe, reliable and cost-effective natural gas and water services to our community. The District is the fifth largest public natural gas utility in the United States, serving more than 232,000 customer-owners in Omaha, Bennington, Fort Calhoun, Springfield, Yutan and Bellevue. The District also provides safe, high quality drinking water to more than 218,000 customer-owners in Omaha, Bellevue, Bennington, Carter Lake, La Vista, Ralston, Waterloo and the Papio-Missouri Natural Resources District (which supplies water to Fort Calhoun). M.U.D.'s drinking water meets or exceeds all state and federal standards. For more information, visit www.mudomaha.com.