



METROPOLITAN
UTILITIES DISTRICT

HomeServe®

PRSR STD
U.S. POSTAGE
PAID
MAILED FROM
ZIP CODE 19612
PERMIT NO. 5003



To Be Opened By Addressee

Signature (required)

I have enclosed my signed and dated check or money order for my annual payment of \$53.88 for Exterior Water Service Line Coverage. I understand my optional coverage is based on an annual contract that will be automatically renewed annually at the then-current renewal price, and that I will be invoiced for future payments. I have the option to cancel this contract at any time without additional cost to me by calling 1-833-805-6754.

I confirm that I am the homeowner and have read the information in this package, understand there are limitations and exclusions, and meet the eligibility requirements for this coverage. PLEASE MAKE PAYABLE TO HOMESEERVE

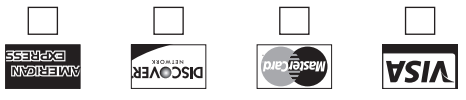
ANNUAL CHECK OR MONEY ORDER

Signature (required)

I authorize HomeServe to charge my first and all future payments, plus any applicable taxes, for Exterior Water Service Line Coverage to my credit/debit card at the frequency specified. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price. I have the option to cancel this contract at any time without additional cost to me by calling 1-833-805-6754. I confirm that I am the homeowner and have read the information in this package, understand there are limitations and exclusions, and meet the eligibility requirements for this coverage.

Card Number:

Exp. Date:



- Payment options: \$4.49 per month, \$13.47 per quarter, \$53.88 per year.

CREDIT/DEBIT CARD

(WASTE - SLIT/NEST)



Coverage Status for:
<<Sample Sample>>
<<Serv_Address1_XXXXXXX>>
<<Serv_Address2_XXXXXXX>>

Peel and affix this label.
<<MR. SAMPLE A SAMPLE>>
<<MAIL_ADDRESS1_XXXXXXX>>
<<MAIL_ADDRESS2_XXXXXXX>>
<<MAIL_CITY, ST ZIP>>
FPO
Barcode

REPLY REQUESTED BY
<<MONTH XX, XXXX>>

Information for Metropolitan Utilities District Customers

Many homeowners are not aware of their responsibility for their exterior water line in the event of a breakdown on their property.

The exterior water service line on your property has not been enrolled in Exterior Water Service Line Coverage from HomeServe. Water line breakdowns can be complicated and expensive to fix. Breakdowns due to normal wear and tear can cost you hundreds of dollars and often require specialized equipment to excavate, locate the leak and repair the line. Metropolitan Utilities District has selected HomeServe to offer its customers protection against the cost of exterior water service line repairs.

The following benefits are available to eligible Metropolitan Utilities District customers: Up to \$10,000 per service call with multiple service calls for covered repairs (30-day wait period includes a money-back guarantee).

This optional coverage is available to homeowners for only \$4.49 per month. There is no deductible to pay for covered repairs to your water service line on your property. This protection could be an important financial help if your exterior water line suddenly fails.

Response Requested within 30 Days

Take action to ensure you have protection in the event of a covered breakdown. Please complete and return the enclosed form—remember to affix your address label—or call 1-833-805-6754.

For faster processing, visit www.PlansMUDomaha.com today.

Sincerely,
Scott Van Stratten
Customer Service
HomeServe

To opt out of future mailings, please contact HomeServe at 1-833-805-6754 and select Option 2.

HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 601 Merritt 7, 6th Floor, Norwalk, CT 06851, is an independent company separate from the Metropolitan Utilities District and offers this optional service plan as an authorized representative of the service contract provider, North American Warranty, Inc., 175 West Jackson Blvd., Chicago, IL 60604. Your choice of whether to participate in this service plan will not affect the price, availability or terms of service from the Metropolitan Utilities District.

375<<MatchbackID>>
<<MailCode>>--25"

PLEASE MAKE PAYABLE TO HOMESERVE

Signature (required)

AFFIX LABEL HERE
OR ACCEPT COVERAGE ONLINE AT
www.PlansMUDomaha.com

I have enclosed a check for my first payment of:

\$53.88 per year
 \$13.47 per quarter
 \$4.49 per month

I authorize HomeServe to charge my account for Exterior Water Service Line Coverage at the frequency specified and my financial institution to debit these payments, plus any applicable taxes, from the account provided. I understand that, regardless of the payment frequency I select, my optional coverage is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price. I have the option to cancel this contract at any time without additional cost to me by calling 1-833-805-6754. I confirm that I am the homeowner and have read the information in this package, understand there are limitations and exclusions, and meet the eligibility requirements for this coverage.

2011_JL_PP5_WSL

2011SZJLK221ANEZ

E-Z PAY (see back of letter)

E-mail:

PHONE:

By providing my e-mail address, I request that I be notified when my current and future service agreements and any related documents are available at www.MyHomeServeUSA.com, and I acknowledge that I can access these documents. I can change my preferences or request paper copies online or by calling HomeServe.

<<Sample A: Sample>> <<Serv_Address1_xxxxxxx>> <<Serv_Address2_xxxxxxx>> <<Serv_City, ST Zip>>

Please correct name and address information below, if necessary, before submitting.

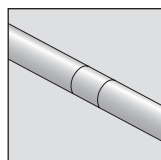
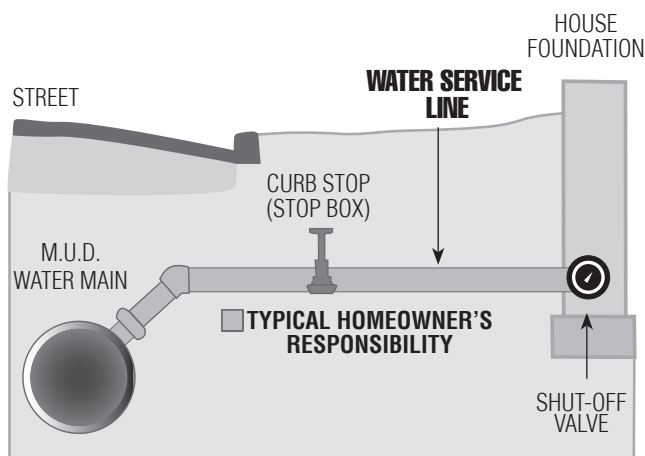
<<2011SZJLK221ANEZ-XXXX>>

ACCEPTANCE FORM

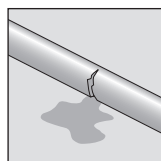
(WASTE - SLIT/NEST)

Water Service Line Repairs and What You Might Pay

Paying for a water service line breakdown on your property is the responsibility of the homeowner. Without Exterior Water Service Line Coverage, a breakdown may require you to pay these typical costs for repairs.



Replace water service line (26–100 ft.) **\$2,661**
PLAN MEMBERS:
NO CHARGE‡



Locate, excavate and repair leak **\$490**
PLAN MEMBERS:
NO CHARGE‡

*National average repair costs within the HomeServe network as of June 2020. No charge for covered repairs up to your service call benefit amount.

Please complete the enclosed form and return in the postage-paid envelope
Call 1-833-805-6754 to speak to a live representative
Visit www.PlansMUDomaha.com for fastest processing

IMPORTANT QUESTIONS & ANSWERS

What am I responsible for?

As a homeowner, you are responsible for the exterior water service line from the water main to your home.

Does my homeowners insurance cover this?

Most basic homeowners insurance policies do not cover repair or replacement due to normal wear and tear of the exterior water service line.

Who is eligible for coverage?

An owner of both a residential single structure permanently secured to the ground and the land it is located on may be eligible for coverage. You are not eligible if your property is used for commercial purposes; you know of any current problems with your exterior water service line before enrollment; or your entire exterior water service line is shared with a 3rd party or covered by a homeowners' association or the like. In IA, properties with more than 4 dwelling units are not eligible.

What should I know about this coverage?

What's covered: Coverage provides, up to the applicable benefit limit, to repair or replace an exterior water service line for which you have sole responsibility, from your utility's responsibility or external wall of your well casing to the water meter or main shut-off valve inside your home that is damaged due to normal wear and tear, not accident or negligence.

Not covered: Branch lines, frozen lines, and damage from accidents, negligence or otherwise caused by you, others or unusual circumstances. Additional exclusions apply. See full Terms and Conditions with complete coverage and exclusion details prior to enrolling by calling 1-833-805-6754 or going to www.PlansMUDomaha.com. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions.

When can I make a service call?

Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period.

What is the cancellation policy?

Cancel any time by calling HomeServe at 1-833-805-6754. If you cancel within 30 days of your start date, you will get a full refund (less claims paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less claims paid, where applicable).

What is the term of my service agreement?

The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms.

What is E-Z Pay?

E-Z Pay is a paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

Who is HomeServe?

HomeServe is an independent company, separate from Metropolitan Utilities District. If you would prefer not to receive solicitations from HomeServe, please call 1-833-805-6754.

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