

**M.U.D. DEFAULT FEES
6/1/2019**

There have been some updates to M.U.D. turn on charges for Defaults/Owners.

TURN ON or TURN OFF CHARGES:

Regular, Read & Leave On, MUD Tech comes out to read meters(s)	44.00
Regular, Turn- On, Next Day MUD Tech comes out to read and Turn-on	95.00
Priority Service Turn-on Same Day-MUD Tech come out to read and Turn-on	120.00
Regular, Customer read, No MUD Trip & No Pro-rate	No Charge
Pre-Authorized-MUD reads-Defaults	44.00
Pre-Authorized-Owner reads-Defaults	No Charge
Default Notification/Revert Letter Additional	2.00
Landlord Letter of Credit	7.00
Unauthorized Turn on by customer/default	120.00
Apartment Ownership:	
Per Turn-on	95.00
Maximum per apartment address	206.00
Turn-on Charge, same day/next day CNP (Restore after non-payment)	120.00
Additional Fee for lock removal after unauthorized turn-on	44.00
Damage to Gas/Water Meter Lock	57.00
MONTHLY MANUAL READ FEE-NEW Customers electing not to have their meter changed to ERTS	25.00
<u>REPEAT CGI(Could not get in)CHARGE</u>	
First trip, if CGI	No Charge
Second trip, if CGI	64.00
Subsequent trip, if CGI - each additional trip	64.00

A customer will be billed a repeat CGI charge when a MUD Tech did not get access on the first or second trip and **ONLY** when the MUD Tech has met their appointment time within a **four-hour** time frame.

WATER STOP BOX SHUT OFF REQUESTS

Emergency turn off	No Charge
<i>Customer's convenience turn on/turn off</i>	95.00
Turn on following emergency	95.00
Locating Water Stop Box	T&M
Tracing out Waterlines-Commercial	T&M
Minimum	119.00

For same day turn on for any other account other than for CNP (Restore after non-payment) accounts, it is \$120.00 and \$95.00 for the next day. If a **default's tenant** has been turned off for non-payment, the default evicts that tenant, and then wants the services turned back on into their name; it is \$120.00 for same day or and \$95.00 charge for next day as MUD has to send out a Technician to get into the property to restore the service(s).

If a customer is turned off for non-payment, the turn on fee is \$120.00 whether it is the same day or the next day.

