

NEWS

from Metropolitan Utilities District, your customer-owned utility

Gas, Water Emergencies 24/7: 402.554.7777
Customer Service: 402.554.6666 or 800.732.5864
Email: customer_service@mudnebr.com
Website: mudomaha.com

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UPDATED WATER QUALITY REPORT AVAILABLE TO CUSTOMERS

As a customer-owner of Metropolitan Utilities District, your water continues to meet or exceed all state and federal standards for drinking water.

To view the new Water Quality Report and learn more about the source and quality of your drinking water, visit mudomaha.com/sites/default/files/CCR2020.pdf.

If you want a hard copy of the report, please do one of the following:

- Check the box on your bill when you submit your May or June payment;
- Call Customer Service at 402.554.6666 and provide your name and address, or
- Email customer_service@mudnebr.com and provide your name and address.

The Safe Drinking Water Act requires public water supply systems to prepare annual Consumer Confidence Reports to provide accurate, comprehensive information about our water supply.

M.U.D. operates and maintains more than 3,000 miles of pipe that delivers clean drinking water to the taps of 220,625 homes and businesses in the metro Omaha area, serving a population of approximately 535,000 people. M.U.D. serves an average of 90 million gallons of water per day to the community and maintains more than 27,000 hydrants for fire protection.

To ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (EPA) prescribes regulations to limit the amount of certain contaminants in water provided by public water systems.

More information may be obtained by calling the EPA's Safe Drinking Water Hotline, 800.426.4791, or visiting their website: water.epa.gov/drink.



ALERTA: REPORTE DE CALIDAD DEL AGUA

Que su agua potable es segura y cumple o sobrepasa todos los requisitos federales y estatales. El Reporte de Calidad del Agua está disponible.

Para verlo y aprender más acerca de la procedencia y calidad de su agua potable, visite mudomaha.com/sites/default/files/CCR2020.pdf.

Si usted quiere una copia impresa del reporte, por favor haga lo siguiente:

- Marque la casilla correspondiente en su factura cuando envíe su pago de mayo o junio;
- Llame a nuestro número de servicio al cliente 402.554.6666 y díganos su nombre y dirección, o
- Envíe un correo electrónico a customer_service@mudnebr.com y de su nombre y dirección.

DISTRICT TRANSITIONS TO HIGH-VISIBILITY UNIFORMS FOR FIELD STAFF



Starting this spring, some M.U.D. field employees will begin wearing high-visibility uniforms. These workers include those required to enter customer properties such as meter readers or field technicians.

Uniforms will transition from traditional blue shirts to bright yellow apparel that features reflective striping for improved safety.

New high-visibility styles include short-sleeved polos and T-shirts, long-sleeved collared and hooded shirts, and jackets.

Employees working at construction sites and responding to emergencies already wear high-visibility safety apparel and will continue to do so.

As a reminder, all M.U.D. employees carry photo ID cards. If someone comes to your door claiming to be with the gas or water company:

- Ask to see their M.U.D. photo ID.
- If you have questions or want to confirm the purpose of a worker at your door, call Customer Service at 402.554.6666.
- If the person is unable to produce valid ID or if you feel threatened, do not let the person in and call the police.
- Remember, M.U.D. does not collect money from customers at their homes or businesses.

WISE WATER USE PAYS!

Have a shut-off device and/or a WiFi sprinkler predictive controller installed by an irrigation company and receive a \$50 rebate.*

For a rebate form and details, visit:

 mudomaha.com/rebates

* Must be installed by an irrigation company. Rebate will be credited to your M.U.D. account. Must be a M.U.D. water customer.



METROPOLITAN
UTILITIES DISTRICT