

# THE 811 PROCESS FOR HOMEOWNERS

ne1call.com

# Nebraska 811

Know what's below.

Call before you dig.

## 1 NOTIFY

Call 811 or make an online request at ne1call.com at least two business days in advance of your excavation project. The one-call center will transmit information to affected utility operators.

## 2 PREPARE

Mark the proposed area of your excavation with white flags or white paint prior to the utilities arrival. Ensure the area to be located is safe and accessible by unlocking any gates and securing all pets.

## 3 CONFIRM

Wait two days for affected utility operators to respond to your request. On average, between 7-8 utility operators are notified for each request. Ensure all the utilities notified of your excavation have responded before you begin digging. Please check with Nebraska 811 for more information.


## 4 RESPECT

Respect the marks (flags or paint) and dig carefully according to the regulations. The marks provided by the affected utility operators are your guide for the duration of the project. If you are unable to maintain the marks during your project or the project will continue past your request's expiration date, please contact 811 to ask for refreshed markings.

## 5 NOTIFY

If you damage any underground facilities during your excavation, call 811. If you smell natural gas, leave the area and from a safe distance, call 911, followed by M.U.D.'s 24-hour emergency number: 402.554.7777.

**Whether you're a homeowner planting a tree or a contractor excavating a subdivision, you must call 811 before you dig. It's free, it's easy, and it's the law.**



# THE 811 PROCESS FOR EXCAVATORS

ne1call.com



Know what's below.  
Call before you dig.

## 1 FILE LOCATE REQUEST

Call 811 or make an online request at ne1call.com at least two business days prior to beginning any excavation project. The one-call center will transmit information to affected utility operators.

## 2 WHITE LINE

Mark out your proposed dig site with white paint or flags prior to the arrival of the utility locators. This will assist the utility locators in accurately determining the exact dig site and area that needs to be located.

## 3 PROVIDE ACCURATE INFORMATION

Provide accurate and complete information regarding your excavation area, to include the entire scope of work.

## 4 CHECK UTILITY MARKINGS

Ensure ALL utilities notified of your excavation have responded by either marking or clearing the dig site. File a Non-Response or Incorrect Locate Request if a utility has not responded by the start time or a utility mark appears incorrect.

## 5 REPORT DAMAGES

If you damage any underground utilities during your excavation, report all damages directly to Nebraska 811 by calling 811 or 800-331-5666. If you smell natural gas, leave the area and from a safe distance, call 911, followed by M.U.D.'s 24-hour emergency number: 402.554.7777.

## 6 MANAGE REFRESHES

If locate marks have been destroyed, are unclear or active excavation will continue beyond 10 business days, request a Refresh locate.

For more information on excavator responsibilities, visit:  
<https://www.ne1call.com/home/excavator/>.



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