



## Updated water quality report available

As a customer-owner of Metropolitan Utilities District, your **drinking water is safe and meets or exceeds all federal and state requirements.**

To view the new Water Quality Report and learn more about the source and quality of your drinking water, visit <https://www.mudomaha.com/sites/default/files/CCR2017.pdf>.

If you want a hard copy of the report, please do one of the following:

- Check the box on your bill when you submit your May or June payment;
- Call Customer Service at 402.554.6666, provide your name and address, or
- Email [customer\\_service@mudnebr.com](mailto:customer_service@mudnebr.com) and provide your name and address.

The Safe Drinking Water Act requires public water supply systems to prepare annual Consumer Confidence Reports to provide accurate, comprehensive information about our water supply.

M.U.D. operates and maintains more than 2,900 miles of pipe that delivers clean drinking water to the taps of 214,142 homes and businesses in the metro Omaha area, serving a population of approximately 535,000 people. M.U.D. serves an average of 90 million gallons of water per day to the community and maintains 27,275 hydrants for fire protection.

To ensure that tap water is safe to drink, the U.S. Environmental Protection Agency (EPA) prescribes regulations to limit the amount of certain contaminants in water provided by public water systems.

More information may be obtained by calling the EPA's Safe Drinking Water Hotline, 800.426.4791, or visiting their website: <http://water.epa.gov/drink>.

## ALERTA: Reporte de Calidad del Agua

Es un placer para el Metropolitan Utilities District anunciarle a sus clientes-propietarios que **su agua potable es segura y cumple o sobrepasa todos los requisitos federales y estatales.**

El Reporte de Calidad del Agua está disponible. Para verlo y aprender más acerca de la procedencia y calidad de su agua potable, visite <https://www.mudomaha.com/sites/default/files/CCR2017.pdf>.

Si usted quiere una copia impresa del reporte, por favor haga lo siguiente: Marque la casilla correspondiente en su factura cuando envíe su pago de mayo o junio; llame a nuestro número de servicio al cliente 402.554.6666 y díganos su nombre y dirección, o envíe un correo electrónico a [customer\\_service@mudnebr.com](mailto:customer_service@mudnebr.com) y de su nombre y dirección.

## Wise outdoor water use

As warmer weather arrives, we offer a few suggestions for more efficient use of water:

- Water in the early morning, 4 to 10 a.m., to allow grass blades to dry, making them less susceptible to diseases. Watering is more efficient in the morning due to less evaporation and wind speed. Do not water if it is windy.
- Measure the amount of water applied to your lawn in a 15-minute period using a tuna can. Adjust the run time on your sprinkler system to deliver the required amount. Contact a lawn care professional if you need help.



A remote rain sensor shut-off device is a good way to conserve water. We offer a \$50 rebate on any rain sensor device installed in 2018 by a licensed lawn sprinkler contractor. For details, visit <https://www.mudomaha.com/our-company/rebates>.

- To conserve water, make sure your sprinkler heads are in working order and directed on your lawn and not on sidewalks, driveways and streets. Use sprinklers that emit large droplets, again to reduce losses due to evaporation.
- Check hose connections for leaks, and repair them quickly. A single hose left on uses nearly 300 gallons of water an hour!
- Use a broom to clean patios, sidewalks and driveways.




**METROPOLITAN**  
UTILITIES DISTRICT

**Gas, Water Emergencies 24/7:**  
Call 402.554.7777

**Customer Service:**  
Call 402.554.6666 or 800.732.5864  
Email [customer\\_service@mudnebr.com](mailto:customer_service@mudnebr.com)

## Did you know?

The District offers a variety of bill payment options, including:

- **Online:** Pay 24/7 via My Account. You may pay with electronic check (eCheck) or credit card (Visa, Mastercard and Discover cards accepted). For added convenience, you can save your banking information in the Wallet feature to set up recurring eCheck payments. 
- **Automated Phone:** Pay 24/7 with credit/debit card via the automated phone menu at 402.554.6666.
- **Self-Service Kiosks:** Use a self-service payment kiosk inside the downtown lobby, 1723 Harney St. The touch-screen kiosk will accept credit cards, checks and cash during business hours, Monday-Friday, 7:30 a.m.-5:15 p.m. There is also a 24-hour kiosk in the Operations Center entrance at 3100 S. 61st Ave., which accepts checks and credit cards.
- **24-Hour Drop Boxes:** Drop your payment at the 24-hour deposit box on the northeast corner of the downtown building, 1723 Harney St., or in the Operations Center entrance at 3100 S. 61st Ave.
- **Other Retail Locations:** A number of banks, Hy-Vee stores and OPPD also accept M.U.D. payments. For more information, visit [mudomaha.com](http://mudomaha.com).

### ***"I am planting a small flower bed - do I need to call 811?"***

Yes! Did you know that many utilities are buried just a few inches below ground? You can easily hit a line when digging for simple gardening projects, like planting flowers or small shrubs.

**Submit a request at [ne1call.com](http://ne1call.com) or call 811 at least 2 business days in advance of your excavation project.**

