

August 18, 2021

CUSTOMER NAME
STREET ADDRESS
CITY, STATE, ZIP CODE



WATER TESTING INITIATIVE FOR CUSTOMERS WITH LEAD SERVICE LINES

This project is being offered at no cost to you.

Dear <Customer Name>,

At Metropolitan Utilities District (M.U.D.), we are proud to provide you with clean, high quality tap water that meets every federal and state standard for drinking water. While some of our customers own a water service line made of lead, you can rest assured there is no presence of lead in M.U.D.'s raw water, treated water or distribution system. Our records indicate that <service address> has a lead service line (LSL).

Since you cannot see, taste or smell lead in water, testing is the only way to know whether there are harmful quantities of lead in your drinking water. We recently launched a pilot program to test water samples from homes with LSLs and we are looking for 100 customers to participate.

The effort on your part is minimal – after letting the water in the home sit for six continuous hours without use, simply open your tap and collect water samples in bottles we provide to you. Once you have collected the samples, place them outside your home in the same spot we left the kit and send us a text for pick-up. We will provide results from the test to you. It's that easy! While this testing by independent labs typically costs \$40, our certified laboratory professionals conduct these tests in-house **at no cost to you**.

We continue to invest in the community by upgrading infrastructure and making sure you have the best life-essential water service possible. If you would like to participate in this pilot program, please contact us no later than **September 10** using the information below.

Thank you,

Veronica Walker
Customer Experience Representative
Metropolitan Utilities District

QUESTIONS OR CONCERNS?

 customersuccesteam@mudnebr.com

 Call Veronica Walker: 402.504.7806

FOR MORE INFO OR UPDATES:

 mudomaha.com/lead