



Updated water quality report available

As a customer-owner of Metropolitan Utilities District, your **drinking water is safe and meets or exceeds all federal and state requirements**. The tap water delivered to your home is suitable for all your needs without further treatment.

To view the new Water Quality Report and learn more about the source and quality of your drinking water, visit <http://www.mudomaha.com/sites/default/files/CCR2016.pdf>.

If you want a hard copy of the report, please do one of the following:

- Check the box on your bill when you submit your May or June payment;
- Call Customer Service at 402.554.6666, provide your name and address, or
- Email customer_service@mudnebr.com and provide your name and address.

The Safe Drinking Water Act requires public water supply systems to prepare annual Consumer Confidence Reports to provide accurate, comprehensive information about

our water supply. M.U.D. serves 211,623 customers an average of about 90 million gallons of water per day.

Since we do not have the capability or resources to determine health risks of chemical compounds found in the water, we must rely on the U.S. Environmental Protection Agency (EPA) and the Nebraska Department of Health and Human Services to tell us what substances are a health risk—and if they are a health risk, what levels are safe for human consumption.

To ensure that tap water is safe to drink, the EPA prescribes regulations to limit the amount of certain contaminants in water provided by public water systems.

More information may be obtained by calling the EPA's Safe Drinking Water Hotline, 800.426.4791, or visiting their website: <http://water.epa.gov/drink/>.

ALERTA: Reporte de Calidad del Agua

Es un placer para el Metropolitan Utilities District anunciarle a sus clientes-propietarios que **su agua potable es segura y cumple o sobrepasa todos los requisitos federales y estatales**.

El Reporte de Calidad del Agua está disponible. Para verlo y aprender más acerca de la procedencia y calidad de su agua potable, visite <http://www.mudomaha.com/sites/default/files/CCR2016.pdf>.

Si usted quiere una copia impresa del reporte, por favor haga lo siguiente: Marque la casilla correspondiente en su factura cuando envíe su pago de mayo o junio; llame a nuestro número de servicio al cliente 402.554.6666 y díganos su nombre y dirección, o envíe un correo electrónico a customer_service@mudnebr.com y de su nombre y dirección.

Notification process for homeowners

Call 811 before you dig

- **Notify:** Call 811 or make an online request at ne1call.com at least two business days in advance of your excavation project. Work could include planting trees or installing a mailbox, fence or sprinkler system — even simple gardening projects. The one-call center will transmit information to affected utility operators.
- **Prepare:** Mark the proposed area of your excavation with white flags or white paint prior to the utilities arrival. Ensure the area to be located is safe and accessible by unlocking any gates and securing all pets.
- **Confirm:** Wait two days for affected utility operators to respond to your request. On average, between 7-8 utility operators are notified for each request. Ensure all the utilities notified of your excavation have responded before you begin digging. Please check with Nebraska 811 for more information.
- **Respect:** Respect the marks (flags or paint) and dig carefully according to the regulations. The marks provided by the affected utility operators are your guide for the duration of the project. If you are unable to maintain the marks during your project or the project will continue past your request's expiration date, please contact 811 to ask for refreshed markings.
- **Notify:** If you damage any underground facilities during your excavation, call 811. If you smell natural gas, leave the area and from a safe distance, call 911 and M.U.D.'s 24-hour emergency number: 402.554.7777.

"I am only planting a small flower bed - do I really need to call 811?"

Yes! Did you know that many utilities are buried just a few inches below ground? You can easily hit a line when digging for simple gardening projects, like planting flowers or small shrubs. Submit a request at ne1call.com or call 811 at least 2 business days in advance.

ne1call.com



A remote rain sensor shut-off device is a good way to conserve water. We offer a \$50 rebate on any rain sensor device installed in 2017 by a licensed lawn sprinkler contractor. For details, visit <http://www.mudomaha.com/our-company/rebates> or call 402.504.7981.

Wise outdoor water use

As warmer weather arrives, we offer a few suggestions for more efficient use of water:

- Water in the early morning, 4 to 10 a.m., to allow grass blades to dry, making them less susceptible to diseases. Watering is more efficient in the morning due to less evaporation and wind speed. Do not water if it is windy.
- Measure the amount of water applied to your lawn in a 15-minute period using a tuna can. Adjust the run time on your sprinkler system to deliver the required amount. Contact a lawn care professional if you need help.
- To conserve water, make sure your sprinkler heads are in working order and directed on your lawn and not on sidewalks, driveways and streets. Use sprinklers that emit large droplets, again to reduce losses due to evaporation.
- Check hose connections for leaks, and repair them quickly. A single hose left on uses nearly 300 gallons of water an hour!
- Use a broom to clean patios, sidewalks and driveways.



METROPOLITAN

UTILITIES DISTRICT

Gas, Water Emergencies 24/7:
Call 402.554.7777

Customer Service:

Call 402.554.6666 or 800.732.5864

Email customer_service@mudnebr.com