

Infrastructure Notification

For Your Neighborhood

January 19, 2016



Group Number: R1838
Project Area: 84th St., Pacific St., to Dodge St.

Dear Valued Customer,

The Metropolitan Utilities District (M.U.D.) will be relocating gas mains serving your home or business in preparation for the City of Omaha's 84th Street Roadway Improvement Project. Gas main work is scheduled to occur in February and March 2016.

The gas main will be bored (instead of trenched) to minimize disruption to the project area. Please use caution during construction. Small excavations and sidewalk panel removals may be required in your yard. All excavations will be barricaded and marked. Some driveways may also be blocked for a short time only with your prior coordination and approval. Site restoration, including sidewalk and paving replacements, will occur throughout the project. Work scheduling may require some temporary restoration until permanent repairs can occur. We will repair or replace lawns and landscaping disturbed during the project.

Your presence is not required for us to perform the majority of our work. However, if your gas meter is inside your house or place of business and your gas service is required to be replaced, we will need to gain access to your home or place of business. We will then move the gas meter outside. The new meter will be equipped to allow remote reading. M.U.D. representative will contact you to schedule a time to perform the work inside your home or place of business. We will need to re-light your gas appliances, at your convenience, once the gas service and meter work is completed. Our hope is to not cause any significant disruption or inconvenience to you.

Jerry Stovie, District Construction Foreman will monitor and oversee the gas work for this project. Should you have any questions or concerns, please feel free to contact Mr. Stovie at 402.504.7842 (business hours 7:00 a.m. – 3:30 p.m.) or email Jerry_Stovie@mudnebr.com.

Sincerely,

Metropolitan Utilities District

Si desea más información acerca de esta carta en español, por favor llámenos al 402.554.6666 y seleccione la opción de español.



Frequently Asked Questions

Q: *Why are you replacing the gas and water mains?*

A: Gas and water mains are being replaced to update the District's gas and water systems. Whenever possible, projects will be done in conjunction with the City of Omaha's combined sewer separation work to save money and minimize inconvenience to customers.

Q: *What is Right-of-way?*

A: Right-of-way (R.O.W.) is a public strip of land used for the installation of roads, sewers and utilities. R.O.W. typically extends from your front property line (typically a few feet back of the sidewalk in front of your home) to your neighbor across the street's front property line.

Q: *Will you disturb and restore my landscaping (trees, bushes, flowers, rocks, etc.)?*

A: We will make every attempt not to disturb your landscaping. If we must do so, we will work with you to minimize the impacts.

Q: *Will I have access to my driveway?*

A: We will make every attempt to maintain access to your driveway. Depending on the nature of our work, we may need to remove a section of your driveway. If this is required, we will install a temporary surface until permanent repairs are made.

Q: *Will you restore my yard?*

A: We will seed or sod disturbed areas of your yard to match, as close as possible, pre-construction conditions. We will make repairs to sprinkler systems that were removed or damaged during construction of the gas and/or water main(s). Full restoration will occur after the installation or reconnection of services is complete. This may be several days or weeks after the main is installed. If construction occurs in the late fall or winter, full restoration will occur the following spring.

Q: *What about my gas or water service?*

A: Installing a new gas or water main requires us to reconnect your gas or water service. A gas service may be replaced in its entirety. A water service is typically just reconnected. If your gas meter is inside your home, it will be removed and a new meter will be placed on the outside of your home. If you have an outside water meter pit, it will likely be abandoned and a new water meter will be installed inside your home. All new meters are outfitted with an electronic automatic meter reading device. Gas or Water Infrastructure Replacement funds will pay for this work. If you have an old water service and would like to replace it during the course of our work, please contact the onsite representative indicated in the attached notification letter. The cost of replacing your water service will be at your expense.

Q: *Who do I contact if I have concerns after M.U.D. has completed the work?*

A: If you are unsatisfied after the completion of our work, please contact our onsite representative indicated in the attached notification letter. If you believe that a formal claim is warranted, M.U.D.'s Claims Office can be reached at 402.504.7165.

Benefits of Natural Gas



Today, everyone is trying to reduce their carbon footprint. One of the easiest ways is to choose natural gas for your energy needs. Natural gas is domestically abundant and environmentally friendly.

For example, more than 90 percent of the energy produced as natural gas is delivered directly to your home compared to just 27 percent for electric power. As a result, carbon dioxide (CO₂) is greatly reduced; up to 75 percent decrease when using gas appliances. This quality is one reason why natural gas is the cleanest of all fossil fuels.

Choose natural gas when replacing old appliances or building a new home. You can save up to \$1,124/year on your annual utility bill and retain market value of your home. Your choice will help the environment and future generations.

Contact our Marketing Department at 402.504.7981 to learn about the savings of natural gas or visit www.mudomaha.com and click on Live Green Think Blue to locate available rebates and to calculate your carbon footprint.