

M.U.D. DEFAULT FEES
6/1/17

Updates to M.U.D. turn on charges for Defaults/Owners.

TURN ON or TURN OFF CHARGES:

Regular, Read & Leave On, MUD Tech comes out to read meters(s)	56.00
Regular, Turn- On, Next Day MUD Tech comes out to read and Turn-on	83.00
Priority Service Turn-on Same Day-MUD Tech come out to read and Turn-on	105.00
Regular, Customer read, No MUD Trip & No Pro-rate	15.00
Pre-Authorized-MUD reads-Defaults	34.00
Pre-Authorized-Owner reads-Defaults	15.00
Default Notification/Revert Letter Additional	2.00
Landlord Letter of Credit	7.00
Unauthorized Turn on by customer/default	105.00
Apartment Ownership:	
Per Turn-on	83.00
Maximum per apartment address	184.00
Turn-on Charge, same day/next day CNP (Restore after non-payment)	105.00
Additional Fee for lock removal after unauthorized turn-on	44.00
Damage to Gas/Water Meter Lock	75.00
MONTHLY MANUAL READ FEE-NEW Customers electing not to have their meter changed to ERTS	25.00
<u>REPEAT CGI(Could not get in)CHARGE</u>	
First trip, if CGI	No Charge
Second trip, if CGI	57.00
Subsequent trip, if CGI - each additional trip	55.00

A customer will be billed a repeat CGI charge when a MUD Tech did not get access on the first or second trip and **ONLY** when the MUD Tech has met their appointment time within a **four-hour** time frame.

WATER STOP BOX SHUT OFF REQUESTS

Emergency turn off	No Charge
<i>Customer's convenience turn on/turn off</i>	83.00
Turn on following emergency	83.00
Locating Water Stop Box	T&M
Tracing out Waterlines-Commercial	T&M
Minimum	106.00

For same day turn on for any other account other than for CNP (Restore after non-payment) accounts, it is \$105.00 and \$86.00 for the next day. If a **default's tenant** has been turned off for non-payment, the default evicts that tenant, and then wants the services turned back on into their name; it is \$105.00 for same day or an \$83.00 charge for next day as MUD has to send out a Technician to get into the property to restore the service(s).

If a customer is turned off for non-payment, the turn on fee is \$105.00 whether it is the same day or the next day.

